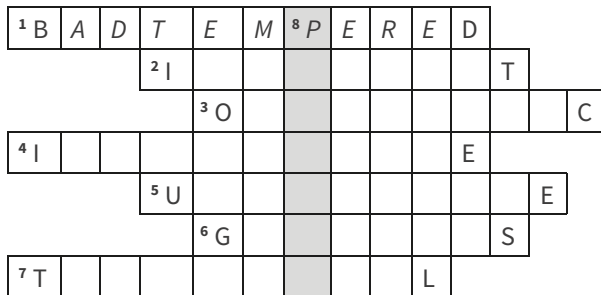


1 Use the clues to complete the puzzle and find the mystery word in grey. You have the first and last letters.



- 1 someone who is often in a bad mood or not happy
- 2 someone who finds it difficult to wait for something
- 3 someone who is hopeful about the future
- 4 someone who doesn't care about other people's feelings
- 5 someone you cannot depend on
- 6 someone who gives more time or money than expected
- 7 someone who is always thinking about how they can help other people

2 Complete the conversation with the words in the box.

bad-tempered ~~easy-going~~ optimistic
 patient pessimistic reliable
 thoughtful

- A:** So, what did you think of the two possible trainees we interviewed today?
- B:** Well, the first one, Rose, seemed to be very ¹ *easy-going* and ² – she made several very positive comments. I think she would be ³ with our more indecisive customers and give them time to decide. Also, she'd make ⁴ comments about the clothes they tried on, she wouldn't be rude.
- A:** I agree. I liked her attitude.
- B:** I'm not so sure about Tom. He was late, for a start, so I don't know how ⁵ he is. He didn't smile much either, so he looked ⁶ He seemed to be rather ⁷ about the future of high street shops too, saying that a lot of people preferred online shopping.

3 Choose the correct options to complete the sentences.

- 1 He doesn't mind waiting in the queue, he's very patient / impatient.
- 2 My uncle is very *generous* / mean and never buys us presents.
- 3 He was so *sensitive* / insensitive, he didn't stop to think what he was saying.

- 4 I'm afraid I'm a bit *easy-going* / impatient, I hate waiting for the website to load.
- 5 Don't order from them, they are very *unreliable* / bad-tempered and don't deliver on time.

4 Complete the table with the words in the box.

~~fit~~ happy organised patient
 qualification strength

| Adjective | Noun |
|------------|------|
| <i>fit</i> | |

5 Complete the sentences with the correct form of the word in brackets.

- 1 Do you know the *difference* (different) between a noun and an adjective?
- 2 The (generous) of everyone here today has been incredible. We've raised over €5,000.
- 3 Is your son a (qualify) doctor yet? Has he finished his studies?
- 4 We must not underestimate the (important) of this issue.
- 5 (patient) is an essential quality for a nurse because a lot of patients do things slowly.
- 6 If you're (strength) enough, you can carry that box.
- 7 We need someone with a high level of (intelligent) to solve this puzzle.

6 Choose the correct options.

- A:** How ¹ *importance* / important do you think social media is?
- B:** Well, I think there is a big ² *difference* / *different* between the generations. For instance, my parents use social media because it's ³ *useless* / *useful* and can help with the ⁴ *organised* / *organisation* of events, but they get ⁵ *impatient* / *important* with us when we start chatting online. However, the younger generations are ⁶ *completely* / *merely* dependent on it. I know people who get very ⁷ *unreliable* / *bad-tempered* when they can't access the internet.
- A:** I know. Some people spend more time on their phones than ⁸ *socialising* / *signing up* with real people.

1

| | | | | | | | | | | | | | |
|----------------|---|---|----------------|----------------|---|----------------|---|---|---|---|---|---|---|
| ¹ B | A | D | T | E | M | ⁸ P | E | R | E | D | | | |
| | | | ² I | M | P | A | T | I | E | N | T | | |
| | | | | ³ O | P | T | I | M | I | S | T | I | C |
| ⁴ I | N | S | E | N | S | I | T | I | V | E | | | |
| | | | ⁵ U | N | R | E | L | I | A | B | L | E | |
| | | | | ⁶ G | E | N | E | R | O | U | S | | |
| ⁷ T | H | O | U | G | H | T | F | U | L | | | | |

2

- 2 optimistic
- 3 patient
- 4 thoughtful
- 5 reliable
- 6 bad-tempered
- 7 pessimistic

3

- 2 mean
- 3 insensitive
- 4 impatient
- 5 unreliable

4

| Adjective | Noun |
|-----------|---------------|
| happy | qualification |
| organised | strength |
| patient | |

5

- 2 generosity
- 3 qualified
- 4 importance
- 5 Patience
- 6 strong
- 7 intelligence

6

- 2 difference
- 3 useful
- 4 organisation
- 5 impatient
- 6 completely
- 7 bad-tempered
- 8 socialising